

## REAL ESTATE

### **PUBLIC RELATIONS:**

# A Strategic Necessity

by JOHN MALTZ AND ALISE RABINOWITZ Greiner-Maltz

he successful real estate professional cannot in good faith offer a client marketing services without having a public relations expert in the back office. A typical small-to-mid-sized regional brokerage firm generally tries to "go it alone" by having a franchise provided internet site and a low five-figure advertising budget. However, as clients become more sophisticated, the market presence generated by this skimpy approach neither impresses nor gets the job done. Whether the clients' requirement is to market or acquire a property, a broker's investment in public relations creates the groundwork for a successful assignment.

A public relations expert, although expensive, with salaries ranging up to \$200,000 per year, brings a multiplicity of skills to an office which can "pay for itself" in advertising dollar savings. By creating a positive relationship with print and other media professionals, numerous opportunities arise for name placement, critical first-person quotes, discounted advertising, etc.

An additional unheralded function of a public relations expert is performing in-depth market research in order to develop a comprehensive marketing plan for the client firm. The focus of this research is to investigate current and past market conditions, individual property surroundings, and the most viable target audiences. The completed research ensures that the company's knowledge bank remains up-to-date and that all facets of the marketing effort such as brochures; presentations; internet strategy (website); press releases to media (newspapers, magazines, television); and direct mail, via e-mail and hard mail; blend together to guarantee a consistent marketing message for the assignment.

A firm's Website is a perfect vehicle for the skills of a public relations expert. The Internet is a valuable resource in bringing a company's purpose to fruition. A professionally established Website should be the front door for visitors to cross the threshold into the firm's "kitchen" allowing viewers to get acquainted with the "family" members. The Website should keep visitors up-to-date on a daily basis with pertinent information, and give clients a way to keep in touch with the "family" via mailing lists or promotional items.

Today's client can tell the difference between a canned marketing approach and one that has been personalized for his/her particular requirements. A professional presentation should contain, for example, personalized research and detailed, comparative statistics and photographs relating to a specific property(s). The public relations expert should make sure the presentation provides the property owner with individualized information that cannot be easily obtained elsewhere.

In this age of information overload, creating high-impact marketing material coupled with a thoroughly researched target database becomes the foundation of a successful assignment. Research, databases, and creating the presentation which will engender a response, is a specialized skill which few, if any brokers have. While a broker's judgment and experience is essential in targeting the correct market and determining the appropriateness of the marketing direction, his/her skills are best spent in purely transactional activities.

The competition for a client's attention in this Internet Age has become the most significant challenge facing the real estate professional. A ready smile and a firm handshake will not be as effective as it has in the past without the support of a public relations expert.

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#### commercial property listings

110th Avenue	78,000 SQ. FT.
126TH STREET	5,500 SQ. FT.
132ND STREET	45,000 SQ. FT.
14TH STREET	16,500 SQ. FT.
170TH STREET	15,000 SQ. FT.
19TH AVENUE	8,000 SQ. FT.
25TH STREET	6,000 SQ. FT.
28TH STREET	5,000 SQ. FT.
29TH STREET	8,275 SQ. FT.
29TH STREET	5,000 SQ. FT.
31ST AVENUE	145,000 SQ. FT.
35TH STREET	3,990 SQ. FT.
38TH STREET	6,200 SQ. FT.
39TH STREET	20,000 SQ. FT.
39TH STREET	38,000 SQ. FT.
39TH STREET	12,500 SQ. FT.
43RD AVENUE	11,600 SQ. FT.
47TH AVENUE	30,000 SQ. FT.
47TH AVENUE	40,000 SQ. FT.
47TH ROAD	6,200 SQ. FT.
47TH STREET	4,000 SQ. FT.
49TH AVENUE	25,000 SQ. FT.
49TH STREET	72,000 SQ. FT.
49TH STREET	88,000 SQ. FT.
54TH AVENUE	200,000 SQ. FT.

74TH STREET	10,000 SQ. FT.
98TH AVENUE	3,500 SQ. FT.
ALBION AVENUE	105,000 SQ. FT.
ASTORIA BLVD	32,000 SQ. FT.
AVENUE D	44,000 SQ. FT.
BARNETT AVENUE	60,000 SQ. FT.
BARNETT AVENUE	3,324 SQ. FT.
BARNWELL AVENUE	27,000 SQ. FT.
BEDFORD AVENUE	15,000 SQ. FT.
BORDEN AVENUE	30,000 SQ. FT.
CANTON STREET	8,000 SQ. FT.
CENTRAL AVENUE	10,000 SQ. FT.
CHAMBERS STREET	6,250 SQ. FT.
CHAMBERS STREET	7,000 SQ. FT.
CLINTON STREET	110,000 SQ. FT.
CODY AVENUE	14,000 SQ. FT.
DUNKIRK STREET	90,000 SQ. FT.
FRANKLIN AVENUE	5,000 SQ. FT.
FREEMAN STREET	5,000 SQ. FT.
GRAND AVENUE	156,000 SQ. FT.
GREENPOINT AVENUE	77,000 SQ. FT.
GREENPOINT AVENUE	102,120 SQ. FT.
HART STREET	6,250 SQ. FT.
INGRAHAM STREET	7,000 SQ. FT.

### COMMERCIAL PROPERTY OF THE MONTH



#### LOCATION: LONG ISLAND CITY

Flexible Zoning?

Subway?

YES! ..... Hunters Point Mixed Use
YES! ..... #7 at Vernon-Jackson Station
YES! ..... Up to 10 Spots
Prive-In?

YES! ..... Garage-Typer Door
YES! ..... \$7.50 Per Month

Finished Offices? YES! ..... Fully A/C
Live/Work? YES! ..... As-Of-Right
Immediate Occupancy? YES! ..... Now Vacant

SALE OR LEASE
OWNER'S EXCLUSIVE REPRESENTATIVES:

Nick Proios or John Maltz, SIOR 718-786-5050 www.greinermaltz.com

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